

YMCA CAMP TWIN LAKES

2017 Traffic Tip Sheet

- 1. When driving through Camp ALWAYS have your **Dashboard Card** on display. This helps us quickly verify authorized pick up people, radio ahead for your camper and direct NEW drivers to the proper Unit.
- 2. Dashboard Cards are given out AT THE UNIT on Mondays (2 copies). If you DID NOT get one on Monday morning, check with your unit coordinator.
- 3. You will be emailed a PIN number from kidkiosk.com on Sunday evening before camp. All you must do is report your PIN to the staff as you enter camp. Forgot your PIN?

 No worries! we have it for you but it will take a moment to look up.
- 4. A photo ID is required IF you cannot remember or do not have a PIN. **
- 5. !!! Not having your dashboard card or PIN/photo ID ready will slow down the process as we must still verify your status !!!
- 6. Need to ADD someone to your pick up list? Pick-Up Add Forms are available at Main Check In, the YMCA Front desk or online. Please return Pick-Up Add Form at least 1 day ahead of pick up.
- 7. When pulling over to unload/load camper, please be aware of traffic behind you and pull OUT OF THE TRAFFIC LANE.
- 8. **Traffic Lanes**: stay in a single lane on the North side of the parking lot so that we do not block parked cars before 4:10pm. <u>After</u> 4:10pm we go to two lanes to avoid backups. Traffic through camp is single lane so be sure to move OUT OF TRAFFIC when picking your camper.
- 9. Traffic is ONE WAY and must exit out the South drive. WATCH CROSS TRAFFIC
- 10. There is NO pedestrian or cyclist traffic allowed during drop off and/or Pick up.
- 11. Please observe 10 MPH speed limit for all of our safety.

SHORT COURSE FOR E-Z EARLY PICK UP'S

EARLY PICK UP

- 1. Call (512) 257-0709 (Camp Office) or (512) 250-9622 (YMCA) at least **1-hour ahead** of requested pick up time. BUT NEVER LATER THAN 2:30PM.
- 2. Your Camper will be waiting at Main Check In for your arrival.
- 3. Give us your PIN and you're ready to go.

THE FINE PRINT...

- **The LAST early pick up is at 3:30PM** so that Groups can get back to their Units by the 4:15PM check out time. Campers NOT PICKED UP BY 3:35PM will be returned to their Units and can be picked up at 4:15PM through the traffic pattern.
- THERE ARE NO PICK-UPS BETWEEN 3:30-4:15PM.
- **WALK UPS are very difficult** to accommodate and will be handled after all of the "CALL AHEADS" are delivered <u>IF there is time prior to 3:30PM.</u>
- We realize that Drop Off and Pick Up require patience as we have over 400 cars twice daily going through the 50 acre park. The Camp Staff is dedicated to being RESPECTFUL and CARING but must still <u>ADHERE TO THE ABOVE CAMP POLICY</u> for the safety of your children. We appreciate your support and positive attitudes as well.
- Our FUN program day runs 9:00AM-4:15PM daily.

Please note: It is our responsibility to see that your child leaves with the appropriate person each day. We may ask for photo identification at any time. Please do not be offended. This is done with the child's safety in mind.

Don't Forget to...

- Inform YOUR UNIT staff of any special needs for the day.
- Inform us if there are special circumstances involving custody issues for your camper, you must provide legal documentation of these arrangements.

STAY INFORMED

- Follow us on FACEBOOK for current updates and conditions.
 - facebook.com/YCampTwinLakes
- See the entire Parent Information letter from the WEEKLY email

